

Travel Assistance for Permanent Visas to Australia

IOM travel assistance incorporates migration specific knowledge and experience to support migration related travel requirements through our global network of offices.

The International Organization for Migration (IOM) travel assistance includes flexible airfares with generous baggage allowance and the ability to select additional optional assistance depending on your requirements. Optional assistance may include transit assistance, airport assistance, exit permit assistance, and medical or non-medical escorts.



Who does IOM provide assistance to?

Migrants holding a valid Permanent Resident (PR) visa for migration to Australia located anywhere in the world and their sponsors.



Eligibility

Hold a valid Permanent Residency visa for migration to Australia.



How can you access this assistance?

Phone: +61 2 6267 6600
Email: iomaustralia@iom.int



Cost

User pays assistance; this assistance is not a government funded programme.

Costs include actual travel costs and IOM administration fee.

Process:



STEP 1:

Email the visa grant letter to iomaustralia@iom.int indicating the departure country/city and arrival city in Australia



STEP 2:

Travel Plan



STEP 3:

Prepay cost



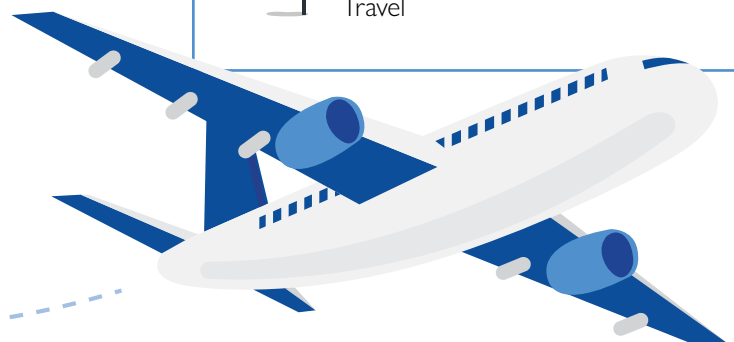
STEP 4:

Flight confirmation



STEP 5:

Travel



Frequently asked questions

For travel assistance, can I pay in Australia or overseas?

IOM has over 170 offices located around the globe. Payment may be made either in Australia or in one of our IOM offices overseas.

Can IOM assist minors travelling alone?

Yes. IOM is experienced in managing the migration of vulnerable individuals including unaccompanied minors. IOM will ensure the safety of minors is appropriately safeguarded throughout their journey working with the airlines and ensuring escorts where necessary.

If my family require an escort, can IOM assist?

Yes. IOM has extensive experience managing the migration of individuals requiring an escort to support medical or other needs.

Is it possible to do a return ticket for me?

IOM travel assistance is for the purpose of migration and therefore return tickets are not available.

Am I allowed to choose my own route?

IOM travel assistance is provided at the lowest cost providing the safest and most direct route available.

Can I add domestic travel to my tickets?

Yes, IOM provides assistance from the city of departure to the desired destination.



Where can I find more information?

Read our FAQs, visit australia.iom.int or send an enquiry.

Related programmes you may be interested in:

- Migration Advice and Visa Assistance
- Community Support Programme

