

# Ensuring Migrants Achieve Successful Settlement and Integration



IOM provides settlement services and support to Community Support Program (CSP) entrants. This is a complementary pathway for humanitarian migrants, where IOM guides them from visa application to arrival and settlement for 12 months after arriving in Australia.



*IOM's global presence*



*Australian Cultural Orientation (AUSCO) Program*



*Regular monitoring and reporting*



*Registrations with government services*



*Trivia and post-arrival orientation*



*Tailored case management plan*

IOM is part of a migrant's entire migration journey, from visa preparation, visa lodgment, visa grant, travel to Australia, and arrival and settlement within Australia.



# IOM's role within the Community Support Programme

Pre-visa lodgment

Visa processing

*"We are thankful for IOM and the Department for giving us a new life in Australia" – Mehdi*

Settlement

